

Attorney's Docket
066416.0103



PATENT
Serial No. 09/547,627

61-17502
Gr 2642
#7B
Jmc
1/24/02

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Daniel N. Duncan, et al
Serial Number: 09/547,627
Date Filed: April 12, 2000
Group Art: 2642
Examiner: Bui, B.
Title: METHOD AND SYSTEM FOR SCHEDULING
INBOUND INQUIRIES

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Technology Center 2600

Honorable Assistant Commissioner
of Patents

I hereby certify that this Response to Missing Parts is being deposited with the United States Postal Service as Express Mail No. EL74005321RUS addressed to: Assistant Commissioner of Patents, on the date shown below.

Amy Rueff
Amy Rueff
01/15/02
Date

Dear Sir:

RESPONSE TO OFFICE ACTION

In response to the Office Action mailed November 6, 2001 (Paper No. 6), Applicants request that the Examiner reconsider the rejections of the claims in view of the following amendments and remarks:

IN THE CLAIMS:

For the convenience of the Examiner, all pending claims of the present application are shown below in clean form whether or not an amendment has been made. Please refer to the attached sheet showing a mark-up version of the amendments to the claims.